

To,
Grievance Redressal Cell,
Invertis University,
Bareilly.

Subject: Improper Transport facility.

Respected Sir,

This is to bring to your notice that number of students boarded the bus is more than available seats due to which many students remain standing.

Kindly, increase the number of buses on Badaun route.

Thanking you.

Yours sincerely,

Ankit Chauhan

BLA - IV Semester.

Student Grievance Committee Report

Date: 12/9/2022

To: Chairman, Student Grievance redressal committee Invertis university, Barciily

From: Student Grievance Committee

Subject: Report on Student Grievance Regarding Transport Facility – BCA IV Semester

Introduction:

This report details the investigation conducted by the Student Grievance Committee into a complaint filed by a student in the BCA IV semester regarding the college's transport facility.

Complaint:

A student (name withheld for privacy) from the BCA IV semester submitted a formal grievance on [7/9/2022], expressing dissatisfaction with the current transport facility. The complaint highlighted specific concerns, including:

- Unreliable schedules and frequent delays.
- Unclean and uncomfortable conditions of buses/vehicles.
- Shortage of seats in the bus.

Investigation:

The Student Grievance Committee reviewed the student's complaint and conducted the following actions:

- **Student Interviews:** The committee interviewed the student who filed the grievance to gather detailed information about the issues faced.
- **Review of Transportation Records:** Relevant records related to the transport facility, such as bus schedules and maintenance logs, were reviewed.
- **Faculty and Staff Input:** Interviews were conducted with faculty and staff who are availing bus facility
- **Site Visits:** If applicable, on-site visits to bus stops or vehicle inspections were conducted (optional depending on the committee's discretion).

Findings:

Based on the investigation, the committee found that:

- There is evidence of delays and schedule inconsistencies in the current transport system.
- There are shortage of seats in the bus in some routs.

Recommendations:

To improve the student transport experience, the committee recommends the following:

- Implement a system to track bus schedules and address any recurring delays.
- Conduct a route analysis to identify areas with inadequate service and consider route adjustments.
- Organize a meeting with transport service providers to discuss student concerns and shortage of seats in the bus.
- Buy some new buses to remove the seating problem.



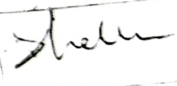
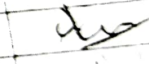

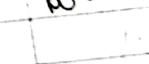






Conclusion:

The Student Grievance Committee acknowledges the student's concerns regarding the transport facility and believes the recommended actions will result in a more reliable, safe, and comfortable transportation experience for all students.

The committee is prepared to provide further assistance with the implementation of these recommendations.

Committee Members:

- [List names and titles of committee members]

Sr.	Name	Designation	Position in Committee	Sign
1.	Prof. Jitendra Nath Shrivastava	Chief Proctor	Chairman	
2.	Prof. P.P. Singh	Dean Applied Sciences & DSW	Member	
3.	Ms. Shalini Anand	Assistant Professor & ADSW	Member	
4.	Mr. Anil Kumar Pandey	Assistant Professor	Member	
5.	Ms. Ruchi Rastogi	Assistant Professor	Member	
6.	Dr. Angrish Agarwal	Assistant Professor	Member	
7.	Ms. Meeta Chaudhary	Assistant Professor	Member	
8.	Dr. Chandan Kumar	Assistant Professor	Member	
9.	Dr. Gaurav Agarwal	Assistant Professor	Member	
10.	Dr. Shaileshwar Ghosh	Associate Professor	Member	
11.	Shivang Pandey	Student	Member	
12.	Jyotsana Singh	Student	Member	


REGISTRAR
INVERTIS UNIVERSITY
BAREILLY

11/
To,
Internal Complain Community
Invertis University,
Bareilly.

Subject: Regarding T-Block AC not working in
the class.

Respected Sir,

We are the students of B.Tec (Computer Science)
it facing problem regarding AC not working.
So, please look forward of this complain.

Thank you

Students of B.Tec
(Computer Science)
Invertis University
Bareilly.

SK

Student Grievance Committee Report

Date: August 29, 2022

Subject: Investigation into Complaint Regarding Malfunctioning AC Unit in B.Tech Classroom

Committee Members:

- 1- Dr. Shalini Anand
- 2- Dr. Chandan Kumar

Complaint:

On August 24, 2022, a complaint was received from a B.Tech student regarding the malfunctioning of the air conditioning (AC) unit in their classroom. The student reported that the AC was not cooling the room adequately, creating an uncomfortable learning environment.

Investigation:

The Internal Complaints Committee (ICC) investigated the complaint by taking the following steps:

1. **Meeting with the Complainant:** The committee met with the student who filed the complaint. The student elaborated on the issue, describing the symptoms of the malfunctioning AC and the impact on the classroom environment.
2. **Inspection of the Classroom:** The committee inspected the B.Tech classroom in question. The temperature in the room was measured and compared to the recommended temperature range for classrooms. Additionally, the committee observed the condition of the AC unit and its functionality.
3. **Review of Maintenance Records:** The committee reviewed the maintenance records for the AC unit to determine the last service date and identify any potential recurring issues.
4. **Consultation with Facilities Department:** The committee consulted with Direct administration to understand the reported issue and inquire about potential solutions.

Findings:

The investigation revealed the following:

- The temperature in the B.Tech classroom was above the recommended range for a comfortable learning environment.
- The AC unit was not functioning properly, with weak airflow.
- The maintenance records indicated that the AC unit was last serviced on April 14, 2022. However, the records did not mention any specific repairs related to the current issue.

Recommendations:

Based on the investigation findings, the ICC recommends the following actions:

1. **Immediate Repair:** The Facilities Department should prioritize the repair of the malfunctioning AC unit in the B.Tech classroom. This should involve a qualified technician diagnosing the problem and implementing the necessary repairs to ensure proper cooling functionality.
2. **Review of Maintenance Schedule:** The Facilities Department should review the maintenance schedule for AC units in classrooms to ensure regular inspections and preventive maintenance to minimize future malfunctions.
3. **Communication with Students:** The committee recommends informing the B.Tech students about the reported issue and the steps being taken to address the AC malfunction. This can be done through a class announcement or an official communication channel.

Conclusion:

The ICC acknowledges the student's concern regarding the malfunctioning AC unit and recognizes the importance of a comfortable learning environment. The committee believes that the recommended actions will effectively address the issue and ensure a more conducive learning space for the students.

Committee Signatures:

Sr.	Name	Designation	Position in Committee	Sign
1.	Prof. Jitendra Nath Shrivastava	Chief Proctor	Chairman	
2.	Prof. P.P. Singh	Dean Applied Sciences & DSW	Member	
3.	Ms. Shalini Anand	Assistant Professor & ADSW	Member	
4.	Mr. Anil Kumar Pandey	Assistant Professor	Member	
5.	Ms. Ruchi Rastogi	Assistant Professor	Member	
6.	Dr. Angrish Agarwal	Assistant Professor	Member	
7.	Ms. Meeta Chaudhary	Assistant Professor	Member	
8.	Dr. Chandan Kumar	Assistant Professor	Member	
9.	Dr. Gaurav Agarwal	Assistant Professor	Member	
10.	Dr. Shaileshwar Ghosh	Associate Professor	Member	
11.	Shivang Pandey	Student	Member	
12.	Jyotsana Singh	Student	Member	


REGISTRAR
WVERTIS UNIVERSITY
BAREILLY

Timely Redressal of Grievances

S N	Type of the Grievance	Time Required to Resolve	Remarks
1	Discipline	One day	
2	Basic Infrastructural need	One week	
3	Transport	One day	
4	Examination	One day	
5	Water Facility	One day	
6	Medical Facility	Immediately	
7	Mischievous	Immediately	
8	Cyber Crime	One week	
9	Scholarship	One week	
10	Harassment	Immediately	



Registrar
Invertis University
Bareilly



To,
The Invertis University
Bareilly

(17)

Date - 10/1/2022

Subject - college ID lost.

Respected Sir/Mam,

with due respect I want to bring your kind consideration that I am MOLD. Inzmaam currently pursuing BA-LLB 7th semester from your reputed university.

I am most apologetically writing this letter to inform you that my college ID has been lost and is missing for past 2 days. I have tried searching all places but failed to find it.

Therefore, I request you to kindly issue me with a duplicate Identity card.

Yours Faithfully

MOLD. Inzmaam

BA-LLB - 4th year

BA-LLM 2018-2022

(18)

To,
The DCP (Academic Block 3)
Invertis University
(Bareilly)

Respected mam,

place
that took for the place in library yesterday that is
4th April 2022 I beg to say that I promise
I will never repeat any such incidence
in future and will concentrate on the studies
on career for any thing happens in
future I am really to abide any
stright action against me for university

Thanking you
Shivani Pal

9451137948
9451137948

Mother name
Sangeeta Pal
9451137948
6387395081

Father name
Chakkar Pal

Shivani Pal

Add: Sandi Chungi
(Haridwar)

To,

The chief Proctor Sir
Inverness University
Perthshire (U.K)

Subject - Regarding beard permission.

Respected sir,

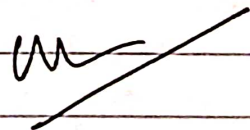
I beg to say that I belong to muslim community in which shaving of beard is prohibited. So I cannot clean my shave due to that reason. So, kindly allow me permission regarding that.

I will be thankful to you.

Yours

Danish Khan

MB20200087



Date - 11/01/22

Date _____
Page _____

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To
Chief Proctor
Inventis University
Boreilly.

Respectfully Sir,

I beg to say that I am Mohd Adnan (MCAIst) ~~and~~ I am without trimming and not ID card issue. Next time I ~~am~~ will come clean beard and with ID card.

Your Obediently
Mohd. Adnan!
MCA Ist

ok
/

Date: 11- Jan-2022

Date _____
Page _____

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To

The Chief Proctor
Jiwaji's University

Sub: → Not in college uniform and id not issued.

Respected Sir;

This is to inform you that I have not got the college uniform and id card so its a humble request to allow me ^{exam} for the to attend the examination hall and to give exams.

Yours sincerely
Anurag Pandey
(BBA 1st Sem)

Date: 11-Jan-2022

~~all
- all
ms~~